



Your Community Partner

Spring | 2026

For your INTEREST

LOCATIONS

Adams
608.339.3307

Avoca
608.532.6210

Camp Douglas
608.427.3212

Cassville
608.725.5121

Cazenovia
608.983.2717

Cobb
608.623.2313

Dickeyville
608.568.3334

Elroy
608.462.8401

Endeavor
608.587.2300

Gays Mills
608.735.4338

Hillsboro
608.489.2671

Lancaster
608.723.1550

La Valle
608.985.7726

Lone Rock
608.583.5711

Mauston
608.847.4500

New Lisbon
608.562.5131

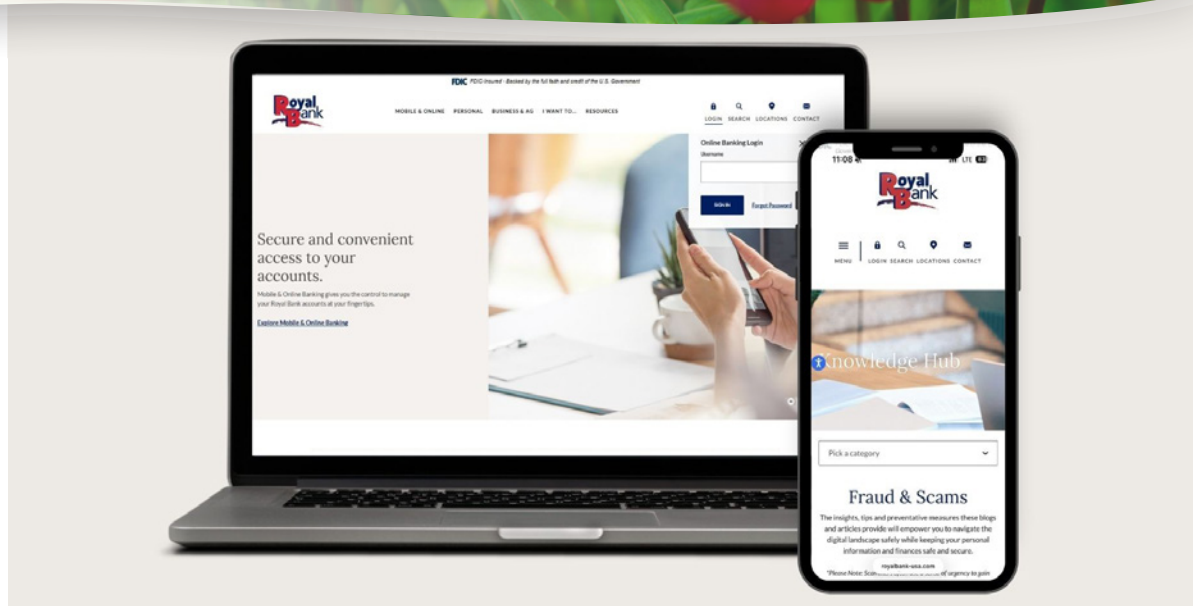
Oxford
608.586.4114

Prairie du Chien
608.326.8427

Richland Center
608.647.8881

Spring Green
608.588.7787

Viroqua
608.637.3142



Royal Bank Website Offers Convenience

Managing your finances should be convenient and accessible, and we've got the tools to help! Our website, royalbank-usa.com, features a collection of tools and information designed to help you stay informed and manage your finances with confidence.

One of the most valuable features available is our Knowledge Hub, which features a growing collection of articles covering important financial topics. You'll find helpful information about recognizing and avoiding fraud and scams, tips to help protect your personal and financial information, and everyday money management advice that can support your long-term financial well-being.

Our website can also help with some routine banking needs. Current customers can request a new checking or savings account, order a replacement debit card, order checks, apply online for loan, or request an Online Banking account, all right from our website!

You'll also find financial calculators that can help you explore different financial scenarios, from estimating loan payments to planning future savings goals. Additionally, you can meet our team of lending experts and learn about the accounts, loans and services available to support your individual financial goals.

You can even reach us after-hours by submitting a Contact Us form and someone from our team will follow up the next business day. These tools are an added way to stay connected to your finances. As always, if you ever have questions, your local Royal Bank team is here to help!

Instant Issue Debit Cards

Royal Bank is pleased to announce Instant Issue Debit Card ordering!

Instant Issue Debit Cards make it easier to get a replacement card when you need one. Our goal is to make getting a debit card simpler and more convenient for you.

If your card is lost, damaged or compromised by fraud, our team can quickly start the process to get a new one in your hands faster - helping you get back to your everyday purchases sooner.

Whether you're opening a new account or replacing a card, we're excited to offer a faster, more convenient way to keep you connected to your money.

*71 or *21 Call Forwarding Scam

A sophisticated cell phone scam is circulating that has the potential to give criminals direct access to your incoming calls, including important security verifications from your financial institutions. Known as the Call Forwarding scam, which uses the *72 or *21 call forwarding phone feature, this tactic relies on urgency, confusion, and a seemingly harmless request.

How the Scam Works:

A scammer reaches out while impersonating a trusted source, such as the bank. The caller ID may even say that it's the bank's Fraud Department or lists the name of the business. They sound legitimate and often create a sense of urgency, claiming there is suspicious activity on your account or that immediate action is required to secure your identity. Then comes the key step: *they instruct you to enter *72 or *21 + a 10-digit number.*

They will not call it a cell phone number. Instead, they may describe it as a verification code, security code, case number, authorization number or

safe-line activation code. But in reality, entering *72 or *21 followed by any 10-digit number activates call forwarding on many phone systems. This means all your incoming calls are silently redirected straight to the scammer.

This allows scammers to receive one-time passcodes, approve fraudulent transactions, reset your online passwords, hear sensitive voicemail messages and pose as you when speaking to the bank or other entities.

Warning Signs to Watch For:

Be cautious if someone pressures you to act immediately, gives you a code that begins with *72, *21, or similar star codes, refuses to let you hang up and call back independently, insists the digits are not a phone number or tells you to keep the instructions secret. Never enter a code from an unsolicited caller.

Remember, Royal Bank will *never* call you to ask for FaceTime or video chat, fraud verification codes, PIN numbers or security codes, debit card numbers, or online banking usernames or password.



If You Already Dialed *72 or *21:

Don't panic, but act quickly. Enter *73 from your cell phone to disable call forwarding (works on many carriers). Additionally, contact your local cell phone provider for assistance in making your cell phone safe to use. You should also notify your bank and any other affected financial institutions and monitor your accounts for unusual activity. As an added precaution, change passwords and enable any additional security options.

Scammers are always evolving their tactics, but awareness is a powerful defense. If something feels suspicious or out of place, it's always worth taking a moment to verify.

If you have concerns or believe you may have been targeted, reach out to the bank right away.

Supporting Local Businesses



This past December, we celebrated the season of giving with a special 12 Days of Go Local Giveaways event that highlighted our local communities and the businesses and artisans that make them unique. To create our daily giveaway baskets, we purchased items from local businesses throughout the communities we serve, filling each gift with locally made and locally purchased items.

Over the course of the 12 days, we were able to feature 78 small businesses from across our

footprint. From specialty foods and handmade goods, to gift items and local favorites, every basket was a celebration of the entrepreneurs and business owners who help our communities thrive.

Supporting local businesses has always been a part of who we are, and this event allowed us to shine the spotlight on these important staples in our community during the holiday season.

Did You Know?

- Contrary to common belief, the \$2 bill is not actually rare! There are about 1.7 billion \$2 bills in circulation.
- There are 55.4 billion bills in circulation.
- The \$100 bill is the most expensive to print at 11.3 cents per note, while the \$1 bill is the least expensive to print, costing 4.1 cents per note.

www.federalreserve.gov



@MyRoyalBank



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Your Community Partner
MEMBER FDIC

Tri-County Holdings LLC
13670 Hwy 61
Fennimore WI 53809

Account Number: *****8432
Statement Date: 3/31/26
Page Number: 1
Items: 3

****** ELECTRONIC ******

Follow us on Facebook and Instagram @myroyalbank

PRIVACY NOTICE - Federal law requires us to tell you how we collect, share, and protect your personal information. Our privacy policy has not changed and you may review our policy and practices with respect to your personal information at www.royalbank-usa.com or we will mail you a free copy upon request if you call us at 800.873.1406.

Important information concerning the crediting of loan payments. WHEN RECEIVED OVER THE COUNTER IN OUR LOBBY, BY UPS OR OTHER SPECIAL DELIVERY SERVICE; The payment will be credited on the date of receipt unless received after 5:00 P.M. After 5:00 P.M. the payment will be credited on the next day's business. If placed in the NIGHT DROP prior to 7:30 a.m., the payment will be credited on the date of receipt. If placed in the NIGHT DROP after 7:30 a.m. or on a Saturday, Sunday or Holiday, the payment will be credited the next business day. WHEN RECEIVED VIA USPS MAIL; will be credited on the date of receipt. WHEN RECEIVED ON SATURDAY; will be credited on next business day. WHEN MADE VIA ONLINE OR MOBILE BANKING OR WHEN MADE BY PHONE USING THE ON CALL SYSTEM; will be credited on the same day until 6:00 p.m.

SIMPLY BUSINESS # ***8432**

Previous Balance on 2/28/26	\$	24,697.23
1 Deposits and Other Additions (Credits)	+	26,000.00
5 Checks and Other Charges (Debits)	-	22,672.93

Current Balance on 3/31/26	\$	28,024.30

CHECKING ACCOUNT TRANSACTIONS

3/04/26 Remote Deposit Capture		26,000.00	+
3/01/26 AUTOMATIC LOAN PAYMENT Loan *****4002		6,028.60	-
3/15/26 AUTOMATIC LOAN PAYMENT Loan *****4034		599.75	-
3/15/26 AUTOMATIC LOAN PAYMENT Loan *****4031		6,044.58	-

Check #	Date Paid	Amount	Check #	Date Paid	Amount
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1029	3/09/26	5,000.00	1030	3/10/26	5,000.00
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DAI LY BALANCE SUMMARY

Balance	Date	Balance	Date	Balance	Date
24,697.23	2/28	44,668.63	3/04	34,668.63	3/10
18,668.63	3/01	39,668.63	3/09	28,024.30	3/15
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Low Balance for Period was		18,668.63			
Average Ledger Balance for Period was		31,250.77			
Average Collected Balance for Period was		31,250.77			

